



Federal Aviation  
Administration



The business solution for **NextGEN**

# FAST FACTS

# 2020 FAST FACTS

## **What is 2020?**

A: 2020 is a portfolio of contracts with an estimated contract value of approximately \$7.3 billion, the largest procurement in the FAA's history. The 2020 program is managed by the FAA's NAS Business Solutions Division (NBS) and serves as a critical component to the success of NAS-wide management. 2020 is designed to be the primary vehicle to help meet the business needs of NextGen and other key initiatives, providing access to professional and technical support services in the areas of Research and Mission Analysis, Systems Engineering, Investment and Business Case Analysis, Planning, Forecasting, and Business/Financial/Information Management. In just over two years, 2020 has awarded approximately 185 task orders valued at over a half a billion dollars; this will continue to grow as the program evolves.

## **Why was 2020 initiated?**

A: The 2020 portfolio of contracts was the result of re-evaluation during the planning phases of currently expiring vehicles. The initial goal was to expand previously limited contracts that offered only systems engineering support, expanding them to include systems engineering, research, and pre-implementation phases across the Acquisition Management System life cycle. The development of 2020 allowed for a clearinghouse for NextGen integration with a centralized and consolidated portfolio approach, providing synergies and reducing duplication of efforts.

## **What are some of the accomplishments of 2020?**

A: Although 2020 has many accomplishments, one of its greatest is vendor collaboration. The 2020 partnership with prime vendors employs small business subcontractors, creates new jobs and positively impacts the workforce.

As of June 2012, 2020 has awarded approximately 185 task orders valued at over a half a billion dollars; these numbers will continue to grow as the program evolves. The Program Office (PO) developed an online tool through the Knowledge Sharing Network (KSN) that enables the program to maintain a paperless resume system.

2020 utilizes project management best practices and has implemented an innovative process framework to enable better service to 2020 customer needs.

## **What are the focus areas for the 2020 PO over the next year?**

A: 2020 has made many improvements to simplify and streamline its processes and improve time to award. An important recent change to the resume approval process allows vendors to begin work within one business day of resume submission (with the exception of key personnel, waivers, organizational conflicts of interest (OCI), conflicts of interest (COI) and special requirements). The PO continues its work to improve customers' contracting experience, and is currently working to improve flexibility, reduce processing time and eliminate the need for task order modifications due to labor category changes. Finally, the PO is also working to enable earlier collaboration between Technical Officer Representatives (TORs) and vendors in the Task Order Review Package (TORP) preparation, which will reduce the time from engagement to task order award.

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## **What are some of the benefits of using the 2020 contract vehicle?**

**A:** Among many other benefits, 2020 facilitates the formation of complementary vendor teams to develop the full suite of NAS-related capabilities. 2020 is designed to encourage small business participation and incentivize vendors to deliver quality products and services on time. In addition, 2020 allows the Agency access to the full laboratory facilities and tools needed for NextGen and allows for a reduction in costs through contract management and administration. The program also ensures close adherence to Acquisition Management System (AMS) policy and guidance and facilitates cross-collaboration across the Agency.

### **• Breadth of Support:**

2020 provides professional and technical support services in the areas of Research and Mission Analysis, Systems Engineering, Investment and Business Case Analysis, Planning, Forecasting, and Business/Financial/Information Management.

### **• Portfolio Approach:**

2020 was designed with NextGen in mind, providing a clearinghouse of the talent and resources needed to achieve the NextGen mission. The innovative and centralized portfolio approach enables operational synergies, allowing for better integration of projects and reduced duplication of efforts.

### **• Industry Talent and Resources:**

Through its approach of complementary vendor teams, 2020 offers access to the best and brightest in industry today and further facilitates small business participation. 2020 is set up to enable task assignments to be awarded to multiple vendors, bringing unique independent perspectives into the Agency at the best value for its customers. 2020 also offers access to a full range of laboratory facilities, tools and other technical resources.

### **• Experienced Team:**

2020 provides its customers with a dedicated team of advisors to guide them through the process from initiation-to-award. A benefit of using 2020 is that each customer is provided an experienced Engagement Team Advisor to assist in defining the statement of work, preparing the Independent Government Cost Estimate (IGCE) and answering any questions from requirements through task order award.

### **• Fiscal Stewardship and Governance:**

2020 offers economies of scale by providing a portfolio of contracts delivering NextGen as well as non-NextGen professional and technical support services. This decreases the need to establish future vehicles and directly reduces Agency contract management and administration costs. The 2020 contract vehicle is set up to ensure strict adherence to the Acquisition Management System, incentivizing vendors to deliver quality products and services on time and on budget. Additionally, 2020 offers its customers the ability to compete work, ensuring the best value and talent for the investment.

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## How does 2020 support NextGen?

**A:** 2020 is a primary contracting vehicle that supports the goals and advancement of the NextGen mission objectives as stated in the Destination 2025 Plan and discussed in the NextGen Implementation Plan. The vehicle is designed and managed as a channel for innovation across the FAA to help meet the growing needs of the Agency as NextGen is implemented. The 2020 program is structured to facilitate quick response to those growing needs, deliver strong subject matter expertise to the FAA and foster collaboration and forward thinking.

## How do I get started on 2020?

**A:** 2020 has a dedicated team of advisors to assist customers throughout the entire process from engagement and Task Order Request Package (TORP) development through task order award and contract management support. For a customer, the process consists of five primary steps:

**TORP Development ->Adjudication Board -> CO/Legal Reviews -> Vendor Review -> Award**

Our customers are guided through each step by an Engagement Team Advisor assigned to their effort. 2020 has recently made many process improvements that simplify and shorten the award and task order management process. Please contact an Engagement Advisor today to learn more. Hands-on customer support continues throughout the task order award life cycle and 2020 provides orientation and guidance to its customers on all key areas of task order management. Please contact Josh Hoff, Lead for the 2020 Engagement Team at [jhoff@b3solutions.com](mailto:jhoff@b3solutions.com) for more information or to get started today.

## What is the role of the Adjudication Board?

**A:** The 2020 Adjudication Board is the decision authority responsible for:

- Evaluating whether a task order is fully defined and within the scope of the 2020 portfolio;
- Identifying any Organizational Conflict of Interest (OCI) issues;
- Determining which specific contract is appropriate for the work effort; and
- Selecting the contract to which the task order will be assigned for processing.

## What is the difference between Research & Mission Analysis (R&MA) and Systems Engineering (SE)?

**A:** Research and Mission Analysis includes 2020 capabilities involving Human Performance Analysis, Early Life Cycle Concepts and Prototyping, Early Life Cycle Human Factors Research, Early Life Cycle Concepts of Operations Research and Cost Benefit Analysis.

Systems Engineering includes 2020 capabilities involving Concept and Requirements Definition, Final Investment Analysis, Final Requirements Documents, Enterprise Architectural Products and Pre-Development Real-Time Simulations.



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## **Who are the seven prime vendors on the 2020 Contract? Who are their respective subcontractors?**

**A:** The seven prime vendors on 2020 are Booz Allen Hamilton, Boeing, CSSI, Inc., General Dynamics, ITT Exelis, Metron Aviation and TASC, Inc. For a full listing of their respective subcontractors, please visit the 2020 website at [www.faa.gov/go/se2020](http://www.faa.gov/go/se2020).

## **Do you envision any mentor protégé partnerships in support of 2020 tasks?**

**A:** Although the 2020 PO does not have a mentor protégé program, its respective seven prime vendors all offer robust mentor protégé programs for small businesses. For more information about the FAA's Small Business Mentor Protégé Program please visit the FAA Small Business Development website at [www.sbo.faa.gov](http://www.sbo.faa.gov).

## **What type of work can be placed on a 2020 contract? What is not considered 2020?**

**A:** The type of work that can be placed on a 2020 contract must align with the capabilities in the two contract types, Research and Mission Analysis and Systems Engineering. A full list of capabilities can be found at the 2020 website at [www.faa.gov/go/se2020](http://www.faa.gov/go/se2020).

## **How long does it take to get the task order awarded from the time I notify the 2020 team that I have a task order?**

**A:** The time to award averages 8-12 weeks, depending on the complexity of task order requirements and whether a competition or directed award is determined. Please contact Josh Hoff, Lead for the 2020 Engagement Team at [jhoff@b3solutions.com](mailto:jhoff@b3solutions.com) to get detailed guidance based on your specific situation. The time frame for a specific task order varies depending on:

- Time to develop your TORP
- Time to create and release your Procurement Request (PR)
- Adjudication Board Review outcome
- Legal Review
- Contracting Officer (CO) Acceptance/task order Request For Proposal (RFP) Creation
- Vendor Proposal Submission
- Vendor Proposal Review  
(Cost Proposal, Resume Review, Task Plan)

## **How much money does the PO dedicate to task order start-up? Can I incrementally fund?**

**A:** Full funding is preferred for each task order but incremental funding is accepted.

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## **Who is my first point of contact in the process?**

**A:** Your first point of contact is Josh Hoff, Lead for the 2020 Engagement Team. He can be reached at [jhoff@b3solutions.com](mailto:jhoff@b3solutions.com). You can also contact Carleen Adams, 2020 Operations Manager at [Carleen.Adams@faa.gov](mailto:Carleen.Adams@faa.gov).

## **Can I compete work on 2020?**

**A:** Yes, competition is a benefit of using the 2020 vehicle and ensures that customers get the best products and solutions at the best value.

## **What actions will our program staff have to take during pre-award? Post-award?**

**A:** 2020 has a dedicated team to assist customers throughout the entire process. The 2020 Engagement Team has designed a toolkit to help prepare you for the process, which begins with the Task Order Request Package (TORP) development and carries on through task order award.

During post-award, customers receive individual, customized training with a Contracting Officer's Representative (COR), the Contracts Office and the selected vendor to provide the tools needed to improve collaboration and ensure success over the life of the task order.

## **What is a TORP?**

**A:** The Task Order Request Package (TORP) consists of:

- Draft task order Statement of Work
- Independent Government Cost Estimate (IGCE)
- Funding Information / Procurement Request (PR)
- TOR Designation Form
- TORP Form/Checklist

## **Can my service contractors assist me in the review of vendor proposals, delivery item submissions, etc.?**

**A:** The decision to use a support contractor to review proposals should be decided on case by case basis, by the Contracting Officer (CO) and the Contracting Officer's Representative (COR).

## **Can I choose the contractor/vendor I want to do business with?**

**A:** No. The vendor selection happens during the adjudication process and the contract is awarded to the best qualified vendor to achieve the goal(s) of the task order requirement.

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## **How does the 2020 PO align with the AMS cycle?**

**A:** The Research and Mission Analysis contract provides support services that will enable the FAA to accomplish NextGen strategic mission objectives as stated in the Destination 2025 Plan and discussed in the NextGen Implementation Plan. The scope of this contract covers the NextGen Research and Mission Analysis activities necessary to reach the Concept and Requirements Definition Readiness Decision (CRDR) as delineated in the FAA's Acquisition Management System (AMS), sections 2.2 thru 2.3.3.

The Systems Engineering contract provides support services that are designed to provide a broad range of Systems Engineering, Investment and Business Case Analysis, Planning, Forecasting and Business/Financial/Information Management support services. The scope of this contract covers Systems Engineering, Program Planning and Financial Management activities that occur throughout the AMS Lifecycle Management. The majority of Systems Engineering activities under this contract are expected to occur after the AMS Lifecycle Acquisition Management Concept and Requirements Definition Readiness Decision (i.e., post-CRDR) and before the Solution Implementation (see AMS sections 2.3.4 thru 2.4.4).

## **At the Adjudication Board, can I request a specific contract type?**

**A:** Yes, with the understanding that the Contracting Officer makes the final determination on the contract type which can affect the contract life cycle. The task order is based upon the task order requirements.



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**For more information on 2020 please contact:**

John Raper  
Program Manager, 2020  
John.Raper@faa.gov

Carleen Adams  
Operations Manager, 2020  
Carleen.Adams@faa.gov

<http://www.faa.gov/go/se2020>

